



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

VIA E-MAIL ONLY

July 19, 2017

Ms. Allison Young, CEO
United Healthcare Community Plan
3838 N. Causeway Blvd., Suite 2600
Metairie, LA 70002

RE: Notice of Closure for UHC's Failure to Monitor – Prohibited Charging of Transaction Fees

Dear Allison:

A Notice of Monetary Penalty was issued to UHC on June 6, 2017, for the failure to monitor the activities of its pharmacy benefits manager, OptumRx. The sum of \$495,500 was to be permanently retained from the capitation payment withhold amount collected in May.

On June 21, 2017, UHC requested a reconsideration of LDH's decision. After careful consideration, on June 26, 2017, LDH denied the request. Subsequently, the sum of \$495,500 was retained permanently.

Because the penalty has been retained and OptumRx is no longer charging the prohibited transaction fees, this matter will be closed.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in blue ink that reads "Stacy J. Guidry".

Stacy Guidry
Section Chief, Health Plan Management

SG/lj

cc: Sue Fontenot

Ms. Allison Young

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Jen Steele

Kim Sullivan

Melwyn Wendt

File #: UHC2-06